Updating Your Berklee-Staff Wireless Connection

Berklee-Staff wireless networking will be changing to use your Berklee OnePass userID and password. You can use the Self Service application to get ready ahead of schedule so your Berklee-Staff wireless setup is taken care of in advance of the final switchover.

Here’s how to update your Wi-Fi connection:

1. Connect your Berklee computer to a Boston-based, on-campus wired or wireless network. This update is not available on VPN or other remote connections.

2. Double-click on the Self Service application, found in the Applications folder on your Berklee computer. You can recognize the Self Service application at a glance by its icon.

3. When the Self Service application opens, do the following:
   a. Find the option ‘Update Berklee Wi-Fi’ on the first, Featured page of items.
   b. Click the ‘Update’ button on this item, and the Self Service application will step you through the simple process of resetting your wireless connection to Berklee-Staff. Follow the easy instructions as they are shown to you.

If you do not see the ‘Update Berklee Wi-Fi’ option shown in the Self Service application, there could be two possibilities:

- Our automated inventory has not yet identified your Berklee computer as needing a wireless update.
  
or

- Your Berklee computer is already setup to connect to Berklee-Staff wireless using OnePass.

Please contact Training & Support at x2238 if you have any questions or concerns.

Thanks for helping Berklee Technology Resources improve our services!